

CrewRenew – Crew Member Terms & Conditions

Effective Date: 29th June 2026

These Terms & Conditions (“Terms”) govern the use of the CrewRenew platform by verified Crew Members (“Members”, “Crew”, “you”). By registering for, accessing, or using CrewRenew, you agree to be bound by these Terms.

1. Purpose of CrewRenew

CrewRenew is a wellbeing-focused membership platform connecting verified crew with verified merchants offering preferred rates, access, experiences, and benefits during shore leave. The platform is built on trust, professionalism, and mutual respect.

2. Eligibility & Verification

Membership was developed to satisfy verified crew and approved maritime workers.

CrewRenew reserves the right to request documentation or information to verify eligibility at any time.

Membership status may be **approved, pending, suspended, or revoked** at CrewRenew’s sole discretion.

3. Member Conduct & Responsibilities

Members agree to:

- Treat all Merchant staff, facilities, and patrons with respect at all times
- Comply with all Merchant rules, safety requirements, and applicable local laws
- Behave responsibly, professionally, and lawfully
- Present valid CrewRenew membership or verification when requested
- Take **full financial responsibility** for any damage, loss, or harm caused by their actions
- Use CrewRenew offers honestly and not abuse, manipulate, or misrepresent membership privileges

Disrespectful, unsafe, intoxicated, or inappropriate behaviour will not be tolerated.

4. Assumption of Risk

Participation in any activity, service, or experience accessed through CrewRenew is **entirely at the Member's own risk**.

Members acknowledge that activities may involve inherent risks, including physical injury, illness, loss, or damage.

CrewRenew does not supervise, operate, manage, or control Merchant services, premises, staff, or activities.

5. Liability Disclaimer

To the maximum extent permitted by law:

- CrewRenew is **not liable** for injury, loss, damage, theft, or disputes arising from interactions between Members and Merchants
 - CrewRenew is not responsible for the acts, omissions, negligence, or misconduct of Members or Merchants
 - Any disputes, claims, or issues relating to services or experiences are strictly between the Member and the Merchant involved
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6. Suspension & Termination

CrewRenew reserves the right to:

- Suspend or permanently remove any Member from the platform at any time
- Revoke membership access without notice where behaviour is deemed unsafe, dishonest, abusive, unlawful, or damaging to the CrewRenew community, reputation, or partners

No refunds are guaranteed following termination for misconduct or breach of these Terms.

7. Platform Use

CrewRenew membership is personal and non-transferable.

Misuse of CrewCard, credentials, or offers may result in immediate suspension or removal.

Members must not attempt to manipulate, interfere with, or misuse platform systems, verification processes, or data.

8. Governing Law & Jurisdiction

These Terms shall be governed by and construed in accordance with the **laws of the State of Delaware, United States of America**, without regard to its conflict of law principles.

By using the CrewRenew platform, you agree that any disputes, claims, or proceedings arising out of or relating to these Terms or your use of the platform shall be subject to the exclusive jurisdiction of the state and federal courts located in the **State of Delaware**, except where mandatory applicable consumer protection laws provide otherwise.

9. Amendments

CrewRenew may update these Terms at any time. Continued use of the platform constitutes acceptance of updated Terms.

Respect the space. Respect each other. Renew responsibly.
